



# Camden Community Connectors

## Referral pathway and how we can help

Older person feels socially isolated and lonely.  
He/she would like to engage with his/her community.  
Older person is referred (by self, a relative, a friend or another agency) to the project and then linked with one of our Area Coordinators.



Area Coordinator (based in older person's locality) visits the older person to understand their needs and interests.  
Assistance given to identify appropriate activity options. Agreed with the older person what needs to be done, by when and by whom.



### **If older person needs additional support in connecting or reconnecting with local activities and people:**

A suitable volunteer connector is identified by the Area Coordinator and older person is introduced for volunteer community 'connector' support. Area Coordinator or volunteer community connector will then work with the older person to support them in accessing relevant community activities or connect the older person with other individual (s) who share their interests. Older person will be signposted to other relevant support services if and when required.



### **Review:**

Area Coordinator or volunteer community connector will review progress of older people in terms of their engagement against objectives Follow up questions asked to identify impact of intervention